

# Maintenance procedures for Baltic Wood product - lacquered surfaces

## 1. Preventive actions

1.1. Doormats must be definitely installed. A mixture of water and grit combined with intensive usage of the floor brings the same results as abrasive paper.

1.2. Make sure that:

- doormats are big enough, i.e. allow effective removal of grit and water.
- their structure allow absorption of grit and water so that the doormats could fulfill their tasks.
- Keep the doormats clean. Vacuum them every day and replace from time to time.
- Use protective pads. Pads made of felt adhered under the legs of chairs and furniture protect the surface of the floor from scratches. Make sure that the applied pads are designed to protect wooden floors. Pads designed to protect PVC lining are detrimental to wood.
- Do not expose the floor to the water. In case of water spill, wipe the floor immediately! Flooring cannot be installed in "wet" rooms (i.e. bathroom)

Do not use string mop for cleaning – it leaves too much water!

- Relative humidity of the room where the floor is installed and later used should be approx. 30-60% (use of an effective humidification system is recommended).
- In winter, when the rooms are heated, relative air humidity reaches such a low level that the flooring is exposed to over drying. This may be prevented by the usage of air humidifiers.

## 2. Current cleaning / intensive cleaning

2.1. Floor must be cleaned every day.

2.2. Cleaning procedure include:

- a) vacuum the floor to remove dust, dirt, sand and other abrasive elements that could cause damage of the surface.  
DO NOT USE STEAM VACUUMER!
- b) If necessary accordingly to surface contamination, walking paths and more intensive used places clean with special mop and cleaning agent (foto). In private use, it is recommended to use cleaning agent once a week. Public areas should be treated even every day.
- c) As a cleaning agent, use *Cleaning concentrate/liquid for Lacquered Floor* diluted with water (dosage and application can be also found on product label). Intensive stains (rubber shoe marks) clean with more concentrated liquid. DO NOT use soap, self-polishing waxes or any emulsions
- d) Use of cleaning machine is acceptable but make sure that water application is set up on low level



## 3. Refreshing

3.1. When first signs of factory finish wear can be noticed, it's the best time to refresh the surface. When the finish is wear through to the wood – surface will require full renovation procedure.

The time between refreshing operations depends on traffic and condition of the floor's surface, nevertheless it is recommended to refresh at least every 3 months.

End customer is obliged to decide about the time for refreshing the floor.

3.2. To refresh the surface, follow the procedure from daily cleaning. When clean the floor, make sure there's no marks left on surface from mop or shoes/wheels.

3.3. When the floor is completely clean, use *Refreshing Agent for Lacquered floors* (the same producer as cleaning agent)

NOTE: Check that the agent you use is dedicated for gloss level you have on floor (there are agents for Matt and Semi-Matt Lacquer finishing)

3.4. Refreshing Agent should be applied on surface with microfiber mop or special soft roller dedicated for care agents application.

NOTE: Refreshing agent should be applied on floor with straight lines – along boards.

NOTE: Do not use alcohol based products for cleaning!

In case of any questions please contact Baltic Wood for information at : [info@balticwood.pl](mailto:info@balticwood.pl)